

November 11, 2021

To Whom It May Concern,

Since joining NAI Michael in 2018, I have had the pleasure of working with SafeWatch Security Services, Inc. Having been in property management for over 20 years and having worked with numerous security companies, I am writing this letter of recommendation for SafeWatch Security Services, Inc. with the upmost respect.

SafeWatch is different from other security firms in many ways. With SafeWatch, is there commitment to outstanding customer service, 24/7 access to the business owner himself, and willingness to go above and beyond what the contract states to ensure an issue or situation is corrected. SafeWatch has provided NAI Michael properties with a level of service that has gone well beyond security alone. Robert Cease maintains the highest work ethic and dedication to customer service. His knowledge of law enforcement, fire safety and security is unparallel to any other. Cease has outstanding working relationship with the Prince George's County Police and Fire Departments which allows for quick resolution when we have a critical situation. Since being hired by NAI Michael, SafeWatch Security Services, Inc. has not missed a single shift. The Guardtek system sends out a daily log every morning which shows the performance of his guards. The daily reports which includes clock in and clock out times, reports completed, tours completed, issues encountered, vehicles that entered the property and outside deliveries that entered the property. SafeWatch guards complete reports and take photos for deficiencies such as burned out lights, pot holes, holes in fences, and other safety issues they encounter during their shift. The Guardtek system provides full transparency.

SafeWatch Security Services, Inc. currently performs security services for NAI Michael at the Ritchie Station Marketplace which is a 1,000,000 square foot shopping center, the Vista Gardens Marketplace which is a 400,000 square foot shopping center and the Cabin Branch Distribution Center.

Safewatch has provided me with outstanding security services at Cabin Branch Distribution Center. I can say with confidence if hired by you that they will serve your company with the same outstanding service. If you should have any questions or would like more information, please do not hesitate to contact me via email at [jjohnson@naimichael.com](mailto:jjohnson@naimichael.com).

Kind Regards,



Jodie B. Johnson, RPA  
Senior Property Manager